

2008 Strategic Plan Statistical Report

Area: All **Division:** Golden Gate

Goal #1

Strategy #1:

Performance Measure: Collision statistics are reported to each Area/Division via the Strategic Plan Statistical Report.

Monthly Reconciliation with Program-10, AIS. ☐ Please check box

Strategy #1:	Qtr. 1	Qtr. 2	Qtr. 3	Qtr. 4	Cmltv.
Performance Measure: Number of public education events.	333				333

Public education events held this quarter:

Golden Gate Division's Areas participated in numerous public education events. These events included:
13 DUI First Offenders events
22 Every 15 Minutes programs
36 Traffic Safety events

Napa Area participated in 52 events and Santa Rosa Area participated in 48.

More than 232 child safety seat inspections were performed in Golden Gate Division. The Nimitz Inspection Facility inspected and installed child safety seats for 101 customers.

Commercial Industry Education Program seminars had 1,583 attendees from various commercial companies throughout Golden Gate Division.

Comments on Action Guidelines:

Napa Area deployed two Specially Marked Patrol Vehicles regularly throughout the first quarter. Napa Area's two radar trailers were placed in various locations throughout the county eighteen times this quarter.

Several Areas deployed Special Enforcement Team (SET) in selected Areas throughout the quarter. These Areas included Napa, San Francisco, San Jose, and Santa Rosa.

Santa Rosa Area has pursued authorization for Non-consensual blood testing for DUI offenders. They have presented the proposed protocol for review by the Sonoma County District Attorney and the Sonoma County Superior Court.



2008 Strategic Plan Statistical Report

Area: All

Division: Golden Gate

Goal #2

Strategy #2:	Qtr. 1	Qtr. 2	Qtr. 3	Qtr. 4	Cmltv.
Performance Measure: Number of joint traffic safety events.	67				67

Traffic Safety events held with the following agencies this quarter:

Investigative Service Unit (ISU) personnel along with the Division Commercial Operations Unit (COU), United States Coast Guard, United States Custom Service and the Oakland PD commercial unit conducted commercial vehicle inspections and cargo load inspections at the Oakland Port. These operations provided enforcement of violations associated with commercial enforcement and education.

Nimitz inspection Facility supported and hosted nine events in conjunction with the Commercial Officers of Southern Alameda County.

Strategy #3:					
Performance Measure(s):					
Injury/PDO Collision Reports	Qtr. 1	Qtr. 2	Qtr. 3	Qtr. 4	Cmltv.
Total No. of Reports	7,383				7,383
Rpts. Available ≤ 8 days	5,098				5,098
% Available ≤ 8 days	69%	#DIV/0!	#DIV/0!	#DIV/0!	69%

Preliminary Fatal/MAIT reports	Qtr. 1	Qtr. 2	Qtr. 3	Qtr. 4	Cmltv.
Total No. of Reports	34				34
Rpts. Available ≤ 8 days	10				10
% Available ≤ 8 days	29%	#DIV/0!	#DIV/0!	#DIV/0!	29%

Total Days for Reports	52,993				52,993
Avg. Availabilty (days)	7.2	#DIV/0!	#DIV/0!	#DIV/0!	7.2

Noteworthy Events: (Click in the box and type the narrative)

Comments on Action Guidelines:

Several Areas maintain an AI tracking list. Supervisors and management emphasize timeliness of accident reports.

Santa Rosa Area has trained all officers in the preparation of electronically generated collision reports. The majority of their reports are generated using this method.



2008 Strategic Plan Statistical Report

Area: All

Division: Golden Gate

Goal #3

Strategy #4:	Qtr. 1	Qtr. 2	Qtr. 3	Qtr. 4	Cmltv.
<i>Performance Measure:</i> Number of instances where Division is notified of a full freeway or major state route	16				16

Strategy #5:	Qtr. 1	Qtr. 2	Qtr. 3	Qtr. 4	Cmltv.
<i>Performance Measure(s):</i>					
Number of personnel trained in SEMS/NIMS.	119				119
Number of personnel on staff.	994				994
% of Personnel Trained SEMS/NIMS.	12.0%	#DIV/0!	#DIV/0!	#DIV/0!	12.0%
Number of emergency exercise drills conducted.	8				8

Noteworthy Events:

(Click in the box and type the narrative)

Comments on Action Guidelines:

The Commercial Unit participated in 6 Commercial Officers of Southern Alameda County (COSAC) details as well as 4 Multi Agency Strike Force Operations (MASFO) details with the Coast Guard.

Santa Rosa Area met with Caltrans District management to discuss congestion and review traffic clearing practices.

Cordelia Inspection Facility responded to a hazardous materials spill along with Fairfield Fire, Solano County Hazardous Material, Cordelia Fire, Caltrans, and Solano County Environmental Health.

* A road closure is: on a divided highway, if all lanes are closed in one direction regardless if there is a detour, on undivided highways, all lanes closed both directions.



2008 Strategic Plan Statistical Report

Area: All

Division: Golden Gate

Goal #4

Strategy #6:					
Performance Measure(s) :	Qtr. 1	Qtr. 2	Qtr. 3	Qtr. 4	Cmltv.
Number of CHP Vehicle Theft(s)	435				435
Number of CHP stolen vehicles recovered.	1,174				1,174
Number of personnel trained in auto theft.	43				43
Number of personnel on staff.	983				983
% of uniformed personnel participating in auto theft training	4.37%	#DIV/0!	#DIV/0!	#DIV/0!	4.37%

Strategy #7:					
Performance Measure :	Qtr. 1	Qtr. 2	Qtr. 3	Qtr. 4	Cmltv.
Number of SSP personnel trained in State Property Investigator Training.	16				16
Number of personnel on staff.	849				849
% of SSP personnel trained in State Property Investigator Training.	1.88%	#DIV/0!	#DIV/0!	#DIV/0!	1.88%

Noteworthy Events:

(Click in the box and type the narrative)

Comments on Action Guidelines:

The Swift Action Vessel (SAV) was utilized as part of Plan Delta performing regular homeland security checks on all eight Bay Area bridges.

The Air Operations Unit provided aerial support for several demonstrations/protests through out the quarter, including monthly "Code Pink" protests on the Golden Gate Bridge, and monthly Critical Mass protests in San Francisco, and the Anti War protest in San Francisco.

ISU personnel participated/coordinated approximately 42 pro-active vehicle theft suppression operations this quarter. These included VSET, BAIT car deployment and proactive operations involving CHP and allied agency personnel. Additionally, 38 10851 Awards were prepared and presented to allied agency personnel. In addition, a VIN identification and training course was presented to Division VIN officers and there alternates.

Several Areas deployed enforcement vehicles equipped with LoJack monitoring equipment. The Air Operations unit also assisted our Areas and allied agencies in locating stolen vehicles equipped with this device.

Three Areas have new SSP officers waiting for State Property Investigator Training.



2008 Strategic Plan Statistical Report

Area: All

Division: Golden Gate

Goal #5

Strategy #8:

Performance Measure(s):	Qtr. 1	Qtr. 2	Qtr. 3	Qtr. 4
Short Term: use box below				
Long Term: use box below				

(Click in the box and type the narrative)

Comments on Short Term Goals (review & comply with MM #07-055):

Areas perform a monthly reconciliation between the Program 10 statistics and the Area Information System.

Redwood City and Hayward Areas assign a shift supervisor to each fatal report with weekly updates required to Area management. In this manner, total turn around time for Redwood City's fatal reports has decreased.

Many Areas regularly deploy the use of LIDAR, Radar, and enforce PCF violations throughout Golden Gate Division.

Comments on Long Term Goals (meetings, status, activity, etc.):

Napa Area is providing field personnel training in accident/criminal investigations.

Several Area commanders maintain communication with local coroners' offices to ensure accurate and timely fatality reporting.

Marin Area continues to have the fewest number of fatalities in Golden Gate Division; Marin County has the lowest MDR in the state. In addition to efforts by Marin Area personnel, the success of partnerships with allied agencies, the community, and the local media also played a role in maintaining Marin County's low MDR. Marin Area will continue to monitor fatal accident trends during the 2008 calendar year and will respond to and implement whatever methods are necessary to address the change in trends.



2008 Strategic Plan Quarterly Report

Area: All

Division: Golden Gate/301

Goal #1

Strategy #1:

Performance Measure: Collision statistics are reported to each Area/Division via the Strategic Plan Statistical Report.

Monthly Reconciliation with Program-10, AIS.

☐ Please check box

Strategy #1:	Qtr. 1	Qtr. 2	Qtr. 3	Qtr. 4	Cmltv.
Performance Measure: Number of public education events.	333	416			749

Public education events held this quarter:

During the second quarter of 2008, 353 company employees attended Golden Gate Division's Commercial Industry Education Program (CIEP) seminars. These seminars focus on the importance of safe commercial driving, education, loading regulations, seat belt compliance, hours of service, pre-trips, and the new cell phone law.

Napa Area deployed its two radar trailers a total of twenty-eight days in selected locations with the primary emphasis to promote speed limit compliance and overall traffic safety.

San Jose Area hosted a Motorcycle Safety Open House with approximately 175 local motorcyclists attending. San Jose Area continued deployment of its full time Speed Enforcement Team with four new officers assigned.



2008 Strategic Plan Quarterly Report

Area: All

Division: Golden Gate/301

Goal #2

Strategy #2:	Qtr. 1	Qtr. 2	Qtr. 3	Qtr. 4	Cmltv.
<i>Performance Measure</i> : Number of joint traffic safety events.	67	74			141

Traffic Safety events held with the following agencies this quarter:

During the American Motorcycle Association (AMA) Superbike Showdown Weekend at Infineon Raceway in Sonoma (May 16th-18th), personnel from the Napa Area teamed up with the Sonoma County Sheriff's Department and Caltrans to promote traffic and pedestrian safety and to combat DUI in and around the raceway.

During the Memorial Day Weekend (May 23rd-26th), Napa Area personnel teamed with the Napa County Sheriff's Department, Alcohol Beverage Control (ABC), and the U.S. Bureau of Reclamation to promote traffic safety and to combat DUI at Lake Berryessa.

Napa Area attended the Napa County Chiefs' meeting. Police Chiefs and/or designated representatives of the law enforcement agencies in Napa County were in attendance.

During the NASCAR Sprint Cup Series Weekend at Infineon Raceway (June 20th-22nd), Napa Area personnel teamed with the Sonoma County Sheriff's Department and Caltrans to promote traffic and pedestrian safety and to combat DUI around the raceway.

Santa Rosa Area, in conjunction with the Santa Rosa Police Department participate in regular joint traffic enforcement operations. Additionally, Santa Rosa Area participates in the on-going Avoid the 13 program in conjunction with the other law enforcement agencies in Sonoma County combining public education and proactive DUI enforcement.



2008 Strategic Plan Quarterly Report

Area: All

Division: Golden Gate/301

Goal #2 Page 2

Strategy #3:					
Performance Measure(s):					
Injury/PDO Collision Reports	Qtr. 1	Qtr. 2	Qtr. 3	Qtr. 4	Cmltv.
Total No. of Reports	7,383	7,224			14,607
Rpts. Available ≤ 8 days	5,098	4,358			9,456
% Available ≤ 8 days	69%	60%	#DIV/0!	#DIV/0!	65%

Preliminary Fatal/MAIT reports	Qtr. 1	Qtr. 2	Qtr. 3	Qtr. 4	Cmltv.
Total No. of Reports	34	48			82
Rpts. Available ≤ 8 days	10	23			33
% Available ≤ 8 days	29%	48%	#DIV/0!	#DIV/0!	40%

Total Days for Reports	52,993	65,812			118,805
Avg. Availability (days)	7.2	9.1	#DIV/0!	#DIV/0!	8.1

Comments on Action Guidelines:

During this quarter, Golden Gate Division Investigative Services Unit (ISU) personnel along with Division Commercial Operations Unit (COU), United States Coast Guard, United States Custom Service, and the Oakland PD commercial unit conducted commercial vehicle inspections and cargo load inspections at the Oakland Port. In addition personnel travelled to Southern/Border Division to assist the United States Border Patrol and Customs in operations at the Mexico border. These operations provided enforcement of violations associated with commercial enforcement, auto theft export, other associated crimes and education.

Golden Gate Communications Center received 334,337 9-1-1 calls in the second quarter of 2008; This is an increase of 5.4% over the same quarter in 2007. The average wait time was 35 seconds which is a 22 second decrease from the levels of second quarter 2007.

Several Golden Gate Division Areas maintain an AI late list tracking sheet to track reports and is used by supervisors to individually address poor performance.

Napa Area has noted the declining percentage of collision reports available to the public in eight days or less, field sergeants have been reminded to more closely monitor the issue and assist officers with timely collision reports submission, periodically review completed collision reports for quality and thoroughness and more effectively utilize the Area's Collision Report Late List.

San Jose Area lieutenants attended the Santa Clara County Patrol Commanders meeting to share specific local information regarding crime trends and officer safety.

Nimitz Inspection Facility presently has three certified Child Restraint Seat Technicians assigned to the facility. During this quarter they installed, inspected, and provided child restraint seat services to 114 customers.

Marin Area continues to make efforts to complete collision reports in 8 days. The Area's cumulative achievement is 74% year-to-date. The average availability rate is 6.8 days year-to-date.

Santa Rosa Area officers have been trained in the preparation of electronically generated collision reports. The vast majority of reports are generated electronically. During the second quarter, Santa Rosa Area experienced a marked increase in the number of fatal collisions as well as other complex investigations requiring substantial follow-up. Additionally, accident investigations conducted by new officers currently undergoing field training and evaluation also extended the average completion time as the officers concentrated on developing their investigative skills.

Dublin Area achieved a 21% reduction in "Average Availability" time.



2008 Strategic Plan Quarterly Report

Area: All

Division: Golden Gate/301

Goal #3

Strategy #4:	Qtr. 1	Qtr. 2	Qtr. 3	Qtr. 4	Cmltv.
Performance Measure: Number of instances where Division is notified of a full freeway or major state route closure over 90 minutes.*	16	17			33

Strategy #5:	Qtr. 1	Qtr. 2	Qtr. 3	Qtr. 4	Cmltv.
Performance Measure(s):					
Number of personnel trained in SEMS/NIMS.	119	120			239
Number of personnel on staff.	994	958			1952
% of Personnel Trained SEMS/NIMS.	12.0%	12.5%	#DIV/0!	#DIV/0!	12.2%
Number of emergency exercise drills conducted.	8	6			14

Comments on Action Guidelines:

Radiological refresher training was held during the second quarter. Of the 27 officers in Golden Gate Division Commercial Unit, 22 officers attended the training. SEMS training will take place during third quarter.

The Golden Gate Commercial Unit participated in the following:

6 COSAC (Commercial Officers of Southern Alameda County) details.

1 MASFO (Multi Agency Strike Force Operations) detail with the U.S. Coast Guard.

2 MCSAP (Motor Carrier Safety Administration Program) Strike Force Operations.

The Swift Action Vessel (SAV) was utilized as part of Plan Delta performing regular homeland security checks on all eight Bay Area bridges.

On April 9, 2008, following a two-day Division-wide Tactical Alert in response to the mounting civil and political unrest surrounding the planned Olympic Torch Run in San Francisco, numerous Golden Gate Division Areas and units were deployed to assist the local allied agencies.

On May 8, 2008, Napa Area sent two representatives to participate in the Stadium Initiative Table Top Exercise held at the Infineon Raceway. The exercise, which was facilitated by the Department of Homeland Security, simulated a mass casualty incident at the raceway as a result of a bombing and fire during a NASCAR race.

Redwood City Area experienced a jack-knifed big rig which spilled approximately 40 gallons of fuel oil. The majority of the fuel was contained in a plastic lined dam and recovered. The remainder of the fuel was recovered using absorbent and removed by Caltrans.

Redwood City Area participated in a San Mateo County Tsunamis exercise.

San Jose Area has not deployed its combination Changeable Message Sign (CMS)/Radar trailer at any incidents due to the unavailability of a proper vehicle to tow it

Hayward Area participated in an Active Shooter Response Exercise, California State University, East Bay campus.

* A road closure is: on a divided highway, if all lanes are closed in one direction regardless if there is a detour, on undivided highways, all lanes closed both directions.



2008 Strategic Plan Quarterly Report

Area: All

Division: Golden Gate/301

Goal #4

Strategy #6:					
Performance Measure(s):	Qtr. 1	Qtr. 2	Qtr. 3	Qtr. 4	Cmltv.
Number of CHP Vehicle Theft(s)	435	403			838
Number of CHP stolen vehicles recovered.	1,174	842			2,016
Number of personnel trained in auto theft.	43	133			176
Number of personnel on staff.	983	947			983
% of uniformed personnel participating in auto theft training	4.37%	14.04%	#DIV/0!	#DIV/0!	17.90%

Strategy #7:					
Performance Measure:	Qtr. 1	Qtr. 2	Qtr. 3	Qtr. 4	Cmltv.
Number of SSP personnel trained in State Property Investigator Training.	16	12			28
Number of personnel on staff.	849	684			849
% of SSP personnel trained in State Property Investigator Training.	1.88%	1.75%	#DIV/0!	#DIV/0!	3.30%

Noteworthy Events:

(Click in the box and type the narrative)

Comments on Action Guidelines:

Golden Gate Division Air Operations Unit assisted commands in their efforts to reduce crimes against state employees and facilities. The Air Operations Unit also provided aerial support for six demonstrations/protests through out the quarter.

Golden Gate Division Investigative Services Unit (ISU) personnel participated/coordinated approximately 45 pro-active vehicle theft suppression operations this quarter. These included VSET, Bait car deployment and pro-active operations involving CHP and allied agency personnel. Additionally, 48 10851 Awards were prepared and presented to allied agency personnel.

San Francisco Area has one sergeant and 4 officers exclusively assigned to SSP duties. In addition to these officers, there are two full time uniformed officers and one sergeant assigned specifically to the State Building at 450 Golden Gate Ave.

Areas with newly assigned SSP officers will be sent to the next State Property Investigator Training.

Marin Area reports that auto thefts in the county have been steadily decreasing each year. Currently auto thefts in Marin County are well below last year's average.



2008 Strategic Plan Statistical Report

Area: All

Division: Golden Gate/301

Goal #5

Strategy #8: Use box below

Performance Measure(s):	Qtr. 1	Qtr. 2	Qtr. 3	Qtr. 4
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Comments Strategy #8:

Contra Costa Area has assigned a liaison with the Contra Costa County Coroner's Office and all allied agencies within the county to ensure prompt and accurate fatal reporting. The relationship is further supported by the commander's attendance at the county police chiefs association meetings.

San Jose Area personnel continue to have daily contact with the Santa Clara County Coroner's office to ensure timely submission of Daily Fatal statistics. Additionally, Area management has utilized meetings with allied agencies as a means of reinforcing the requirement of timely submission of fatal statistics.

Redwood City Area Commander meets with allied agency chiefs on a monthly basis and provides an avenue for assistance/questions for them regarding the collection and submission of fatality reports.

Marin Area continues to implement focused motorcycle enforcement campaign through high CHP visibility and zero tolerance enforcement in the west Marin County during peak fair weather riding periods (weekends and holidays). Marin Area will continue to deploy 40% of available beat officers (3 officers and a supervisor) between the hours of 0800 to 1100 hours on Sunday mornings.

Marin Area enjoys one of the highest seat belt and child restraint compliance rates in the state

Marin Area continues to enjoy the fewest number of fatalities of any Area in Golden Gate Division; Marin County has the lowest MDR in the state. In addition to efforts by Marin Area personnel, the success of partnerships with allied agencies, the community, and the local media have also played a role in maintaining Marin County's low MDR.

Cordelia Inspection Facility conducted three Focus Audits in evidence, financial accounting and transactions, and internal accident and liability document processing.



2008 Strategic Plan Statistical Report

Area: All

Division: Golden Gate/301

Goal #5 Page 2

Strategy #9:	Use box below			
Performance Measure(s):	Qtr. 1	Qtr. 2	Qtr. 3	Qtr. 4
Strategy #10:	Use box below			
Performance Measure(s):	Qtr. 1	Qtr. 2	Qtr. 3	Qtr. 4

Comments Strategy #9:

Suicide Prevention Training was provided to all areas within Golden Gate Division.

Contra Costa Area personnel are encouraged to take an extra step to look closely at people within their realm of influence. Application packets have been placed in all patrol cars to make them accessible to anyone our officer's encounter that may be interested. The ASM's also makes sure each patrol car has a recruitment sticker.

Ninety five percent of the Oakland Area road officers are currently certified in the use of radar and lidar.

Golden Gate Division Areas have encouraged employees to seek advancement and promotion. Over 16% of the Dublin Area's officers participated in the 2008 2nd quarter Sergeant's Promotional Examination.

Comments Strategy #10:

Contra Costa Area recently conducted internal chapter inspections including a facility maintenance security audit. The audit revealed strong areas as well as areas of minor deficiencies. Each deficiency has been addressed by management and proper measures have been taken to correct each item identified.

Many Areas have an active recycling program to not only recycle paper but to recycle plastic, glass, aluminum and cardboard.

San Francisco Area encourages all employees to take ownership in the Areas operations and turn lights off when leaving a room, ensure thermostats are set at the appropriate temperatures and cut down on overall waste regarding the Areas supplies.



2008 Strategic Plan Quarterly Report

Area: All

Division: Golden Gate/301

Goal #1

Strategy #1:

Performance Measure: Collision statistics are reported to each Area/Division via the Strategic Plan Statistical Report.

Monthly Reconciliation with Program-10, AIS.

☒ Please check box

Strategy #1:	Qtr. 1	Qtr. 2	Qtr. 3	Qtr. 4	Cmltv.
Performance Measure: Number of public education events.	333	403	305		1041

Public education events held this quarter:

See Attached.

Comments on Action Guidelines:

See Attached.



2008 Strategic Plan Quarterly Report

Area: All

Division: Golden Gate/301

Goal #2

Strategy #2:	Qtr. 1	Qtr. 2	Qtr. 3	Qtr. 4	Cmltv.
<i>Performance Measure:</i> Number of joint traffic safety events.	67	74	89		230

Traffic Safety events held with the following agencies this quarter:

See Attached

Strategy #3:					
<i>Performance Measure(s):</i>					
Injury/PDO Collision Reports	Qtr. 1	Qtr. 2	Qtr. 3	Qtr. 4	Cmltv.
Total No. of Reports	7,383	7,224	7,252		21,859
Rpts. Available ≤ 8 days	5,098	4,358	4,623		14,079
% Available ≤ 8 days	69%	60%	64%	#DIV/0!	64%

Preliminary Fatal/MAIT reports	Qtr. 1	Qtr. 2	Qtr. 3	Qtr. 4	Cmltv.
Total No. of Reports	34	48	43		125
Rpts. Available ≤ 8 days	10	23	22		55
% Available ≤ 8 days	29%	48%	51%	#DIV/0!	44%

Total Days for Reports	52,993	65,812	55,402		174,207
Avg. Availabilty (days)	7.2	9.1	7.6	#DIV/0!	8.0

Noteworthy Events: (Click in the box and type the narrative)

Comments on Action Guidelines:

See Attached.



2008 Strategic Plan Quarterly Report

Area: All

Division: Golden Gate/301

Goal #3

Strategy #4:	Qtr. 1	Qtr. 2	Qtr. 3	Qtr. 4	Cmltv.
Performance Measure: Number of instances where Division is notified of a full freeway or major state route closure over 90 minutes.*	16	17	5		38

Strategy #5:	Qtr. 1	Qtr. 2	Qtr. 3	Qtr. 4	Cmltv.
Performance Measure(s):					
Number of personnel trained in SEMS/NIMS.	119	120	649		888
Number of personnel on staff.	994	958	1014		994
% of Personnel Trained SEMS/NIMS.	12.0%	12.5%	64.0%	#DIV/0!	89.3%
Number of emergency exercise drills conducted.	8	6	6		20

Noteworthy Events:

(Click in the box and type the narrative)

Comments on Action Guidelines:

See Attached.

* A road closure is: on a divided highway, if all lanes are closed in one direction regardless if there is a detour, on undivided highways, all lanes closed both directions.



2008 Strategic Plan Quarterly Report

Area: All

Division: Golden Gate/301

Goal #4

Strategy #6:					
Performance Measure(s):	Qtr. 1	Qtr. 2	Qtr. 3	Qtr. 4	Cmltv.
Number of CHP Vehicle Theft(s)	435	403	476		1,314
Number of CHP stolen vehicles recovered.	1,174	842	829		2,845
Number of personnel trained in auto theft.	43	133	43		219
Number of personnel on staff.	983	947	947		983
% of uniformed personnel participating in auto theft training	4.37%	14.04%	4.54%	#DIV/0!	22.28%

Strategy #7:					
Performance Measure:	Qtr. 1	Qtr. 2	Qtr. 3	Qtr. 4	Cmltv.
Number of SSP personnel trained in State Property Investigator Training.	16	12	10		38
Number of personnel on staff.	849	684	684		849
% of SSP personnel trained in State Property Investigator Training.	1.88%	1.75%	1.46%	#DIV/0!	4.48%

Noteworthy Events:

(Click in the box and type the narrative)

Comments on Action Guidelines:

Several Areas are awaiting State Property Investigator training for their SSP officers.



2008 Strategic Plan Statistical Report

Area: All

Division: Golden Gate/301

Goal #5

Strategy #8:					
Performance Measure(s):	Qtr. 1	Qtr. 2	Qtr. 3	Qtr. 4	
Use box below					

Strategy #9:					
Performance Measure(s):	Qtr. 1	Qtr. 2	Qtr. 3	Qtr. 4	
Use box below					

Strategy #10:					
Performance Measure(s):	Qtr. 1	Qtr. 2	Qtr. 3	Qtr. 4	
Use box below					

Comments Strategy #8:

See Attached.

Comments Strategy #9:

See Attached.

Comments Strategy #10:

See Attached.



Golden Gate Division Third Quarter Strategic Plan

GOAL #1

All Golden Gate Division Areas performed a monthly reconciliation of Program 10 and AIS data.

During this quarter, Golden Gate Communications Center experienced increased media focus on nuisance 9-1-1 issues and inappropriate 9-1-1 calls. Additionally, the Golden Gate Division Public Affairs Officer and a Public Safety Dispatcher did an interview with Univision TV (Spanish). The interview was aimed at Hispanic users of the 9-1-1 system.

Napa Area continues to regularly deploy their two Specially Marked Patrol Vehicles. Additionally, they deploy Special Enforcement Teams in selected areas at least twice a month. Napa Area has two Community Policing Program officers who are actively involved in the Sonoma and Lake Berryessa regions of their Area this quarter.

San Francisco Area inspected 298 child safety seats and provided 11 seats.

In addition, San Francisco recently posted a Major Incident Report Status Board, which helps track the status of major incident investigations.

San Jose Area deployed its full time Speed Enforcement Team with four new officers assigned. The positive public opinion of the team continues as evidenced by telephone calls and media coverage. The team has been a common sight for the inhabitants of the Silicon Valley and has been a factor in the overall reduction of traffic collisions on the beats they work.

The Commercial Unit provided Commercial Industry Education Program training to 2,726 employees from various commercial trucking companies.

Golden Gate Division Third Quarter Strategic Plan

GOAL #2

Strategy # 2

Hayward Area partnered with Hayward PD, Alameda County SO, San Leandro PD and Castro Valley CHP in the High Impact Ticket Team with the purpose of targeting traffic problems areas throughout Alameda County.

The Nimitz Inspection Facility supported and hosted seven events during this quarter with the Commercial Officers of Southern Alameda County. They also have three certified Child Restraint Seat Technicians assigned to the Facility. During this quarter, they installed and inspected child restraint seats for 31 customers.

Strategy #3

Redwood City Area assigned a shift supervisor to oversee and assist officers with the six fatal collisions experienced this quarter.

San Jose Area implemented a new procedure on September 1, 2008. The new procedure has the supervisors directly involved with reports returned for corrections. It has been instrumental in reducing the overall completion rate by two days, and it is anticipated this rate will be reduce further when utilized for an entire quarter.

Golden Gate Division Third Quarter Strategic Plan

GOAL #3

Redwood City participated in a tsunami exercise with San Mateo County and Half Moon Bay Police Department.

While San Jose Area has a combination Changeable Message Sign (CMS)/Radar trailer, they have been unable to deploy it at any incidents due to the unavailability of a proper vehicle to tow it.

The Marin Area still continues to lead the State with the lowest mileage death rate.

In the Santa Rosa Area, all officers have been trained in the preparation of electronically generated collision reports. The vast majority of reports are generated electronically. Follow up training continues to be provided to those officers in need of additional assistance on CARS report preparation. During the third quarter, Santa Rosa Area experienced an increase in the total number of reports, fatal collisions, as well as other complex investigations requiring substantial follow-up. Additionally, accident investigations conducted by new officers currently undergoing field training and evaluation also extended the average completion time as the officers concentrated on developing their investigative skills.

Golden Gate Division Third Quarter Strategic Plan

GOAL #5

Strategy #8

Golden Gate Division Areas work with allied agencies to facilitate prompt and accurate fatality reporting. Areas also strive to reconcile their fatal collision lists.

The Napa Area lieutenant is actively involved in the accident investigation review process. Sergeants are assigned to oversee all fatal and major injury collision investigations. Progress is tracked on a daily and weekly basis.

Marin Area enjoys one of the highest seat belt and child restraint compliance rates in the state. Additionally, in order to continue the decrease in motorcycle deaths in Marin County, the Area has implemented a focused enforcement campaign through high CHP visibility and zero tolerance enforcement in west Marin County during peak fair weather riding periods (weekends and holidays). Area deploys 40 percent of available beat officers on Sunday mornings.

Castro Valley Area has certified 95 percent of the Area road officers in the use of radar and LIDAR.

Strategy #9

Numerous Areas provided mentoring for officers participating in the sergeants' exam process. Redwood City Area's Captain Lott conducted a promotional study group through Division with approximately 50 participants Division wide.

Strategy #10

Redwood City Area took a proactive approach to the budget crisis by maintaining a two month supply of necessary items prior to the fiscal year end.

Areas have designated employees responsible for the requisition process, including management approval for all purchases, and the majority have received ARMS training.

Several of the Areas are working together to explore bulk purchasing to reduce the cost of specific supplies, primarily paper.

Golden Gate Division Areas are monitoring their allocations of the federal grants and use the hours appropriately

Many Areas have an active recycling program. Additionally, Areas encourage employees to conserve energy by turning off lights when leaving a room, ensuring thermostats are set at the appropriate temperatures and cutting down on overall waste.

Contra Costa, Napa, Santa Rosa, Cordelia Inspection Facility, Nimitz Inspection Facility, and Oakland Areas performed internal audits, inspections or evaluations in compliance with policy.

2008 Strategic Plan Quarterly Report

Area: All

Division: Golden Gate/301

Goal #1

Strategy #1:

Performance Measure: Collision statistics are reported to each Area/Division via the Strategic Plan Statistical Report.

Monthly Reconciliation with Program-10, AIS.

☐ Please check box

Strategy #1:	Qtr. 1	Qtr. 2	Qtr. 3	Qtr. 4	Cmltv.
Performance Measure: Number of public education events.	333	403	305	353	1394

Public education events held this quarter:

See Attached.

Comments on Action Guidelines:



2008 Strategic Plan Quarterly Report

Area: All

Division: Golden Gate/301

Goal #2

Strategy #2:	Qtr. 1	Qtr. 2	Qtr. 3	Qtr. 4	Cmltv.
<i>Performance Measure</i> : Number of joint traffic safety events.	67	74	89	65	295

Traffic Safety events held with the following agencies this quarter:

See Attached.

Strategy #3:					
<i>Performance Measure(s)</i> :					
Injury/PDO Collision Reports	Qtr. 1	Qtr. 2	Qtr. 3	Qtr. 4	Cmltv.
Total No. of Reports	7,383	7,224	7,252	6,437	28,296
Rpts. Available ≤ 8 days	5,098	4,358	4,623	4,678	18,757
% Available ≤ 8 days	69%	60%	64%	73%	66%

Preliminary Fatal/MAIT reports	Qtr. 1	Qtr. 2	Qtr. 3	Qtr. 4	Cmltv.
Total No. of Reports	34	48	43	39	164
Rpts. Available ≤ 8 days	10	23	22	29	84
% Available ≤ 8 days	29%	48%	51%	74%	51%

Total Days for Reports	52,993	65,812	55,402	42,510	216,717
Avg. Availability (days)	7.2	9.1	7.6	6.6	7.7

Noteworthy Events:

(Click in the box and type the narrative)

Comments on Action Guidelines:

See Attached.



2008 Strategic Plan Quarterly Report

Area: All

Division: Golden Gate/301

Goal #3

Strategy #4:	Qtr. 1	Qtr. 2	Qtr. 3	Qtr. 4	Cmltv.
Performance Measure: Number of instances where Division is notified of a full freeway or major state route closure over 90 minutes.*	16	17	5	12	50

Strategy #5:	Qtr. 1	Qtr. 2	Qtr. 3	Qtr. 4	Cmltv.
Performance Measure(s):					
Number of personnel trained in SEMS/NIMS.	119	120	649	366	1254
Number of personnel on staff.	994	958	1014	883	3849
% of Personnel Trained SEMS/NIMS.	12.0%	12.5%	64.0%	41.4%	32.6%
Number of emergency exercise drills conducted.	8	6	6	11	31

Noteworthy Events:

(Click in the box and type the narrative)

Comments on Action Guidelines:

See Attached.

* A road closure is: on a divided highway, if all lanes are closed in one direction regardless if there is a detour, on undivided highways, all lanes closed both directions.



2008 Strategic Plan Quarterly Report

Area: All

Division: Golden Gate/301

Goal #4

Strategy #6:					
Performance Measure(s):	Qtr. 1	Qtr. 2	Qtr. 3	Qtr. 4	Cmltv.
Number of CHP Vehicle Theft(s)	435	403	476	466	1,780
Number of CHP stolen vehicles recovered.	1,174	842	829	796	3,641
Number of personnel trained in auto theft.	43	133	43	26	245
Number of personnel on staff.	983	947	947	891	3,768
% of uniformed personnel participating in auto theft training	4.37%	14.04%	4.54%	2.92%	6.50%

Strategy #7:					
Performance Measure:	Qtr. 1	Qtr. 2	Qtr. 3	Qtr. 4	Cmltv.
Number of SSP personnel trained in State Property Investigator Training.	16	12	10	10	48
Number of personnel on staff.	849	684	684	578	2795
% of SSP personnel trained in State Property Investigator Training.	1.88%	1.75%	1.46%	1.73%	1.72%

Noteworthy Events:

(Click in the box and type the narrative)

Comments on Action Guidelines:

See Attached.



2008 Strategic Plan Quarterly Report

Area: All

Division: Golden Gate/301

Goal #4

Strategy #6:					
<i>Performance Measure(s) :</i>	Qtr. 1	Qtr. 2	Qtr. 3	Qtr. 4	Cmltv.
Number of CHP Vehicle Theft(s)	435	403	476	466	1,780
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<i>Performance Measure :</i>	Qtr. 1	Qtr. 2	Qtr. 3	Qtr. 4	Cmltv.
Number of SSP personnel trained in State Property Investigator Training.	16	12	10	10	48
Number of personnel on staff.	849	684	684	578	2795
% of SSP personnel trained in State Property Investigator Training.	1.88%	1.75%	1.46%	1.73%	1.72%

Noteworthy Events:

(Click in the box and type the narrative)

Comments on Action Guidelines:

See Attached.



2008 Strategic Plan Quarterly Report

Area: All

Division: Golden Gate/301

Goal #5

Strategy #8:					
Performance Measure(s):	Qtr. 1	Qtr. 2	Qtr. 3	Qtr. 4	
Use box below					

Strategy #9:					
Performance Measure(s):	Qtr. 1	Qtr. 2	Qtr. 3	Qtr. 4	
Use box below					

Strategy #10:					
Performance Measure(s):	Qtr. 1	Qtr. 2	Qtr. 3	Qtr. 4	
Use box below					

Comments Strategy #8:

See Attached.

Comments Strategy #9:

See Attached.

Comments Strategy #10:

See Attached.



Golden Gate Division Fourth Quarter Strategic Plan

GOAL # 1

All Golden Gate Division Areas performed a monthly reconciliation of Program 10 and AIS data.

Strategy # 1

During the fourth quarter of 2008, 885 employees from various companies attended Commercial Industry Education Program (CIEP) seminars. The seminars focused on hours of service, rules of the road, license/registration requirements, driver's license sanctions, and size/weight restrictions. The new cell phone law continues to generate many new inquiries.

San Francisco Area offers an active child passenger safety seat inspection program to the citizens of the City of San Francisco, as well as the surrounding communities. San Francisco Area conducts regular child safety seat inspection appointments and holds child passenger safety seat inspection events at the Area office. During 2008, San Francisco Area personnel inspected nearly one thousand child passenger safety seats.

San Jose Area officers made 42 traffic safety presentations to local businesses, schools and community events during the past quarter with over 5,000 participants.

San Jose Area's Program 10 Statistical Reports for September, October and November, 2008, consistently reflected incorrect information regarding the year-to-date fatal collisions and fatal victims totals. Program 10 incorrectly reflected one additional fatal collision and one additional fatal victim. Headquarters has been contacted multiple times over the past four months to correct this information, but to date, it still reflects incorrect information.

Santa Rosa Area conducted at least six speed-enforcement saturation details per month during the quarter.

Cordelia Inspection Facility designated two days per month as seatbelt focus enforcement and education.

Mission Grade Inspection Facility assisted California Refuge Removal Association with their annual Truck Driving Safety Rodeo.

Golden Gate Division Fourth Quarter Strategic Plan

GOAL # 2

Strategy # 2

Golden Gate Division's Investigative Services Unit participated in the following operations:

- Oakland Port Operation (in conjunction with Golden Gate Division's Commercial Operations Unit (COU))
- United States Coast Guard Oakland Port Operation
- United States Custom Service Oakland Port Operation
- Oakland PD Commercial Unit Oakland Port Operation
- Oakland PD Auto Theft Detail
- Richmond PD, Marin County Sheriffs Department, San Rafael PD Auto Theft Detail
- Cargo Theft Interdiction Program (CTIP) conducted joint Railway Cargo Theft operations with Burlington Northern Santa Fe (BNSF) Railway Police.

Hayward and Castro Valley Areas participated in the High Impact Ticket Team with Hayward PD, Alameda County SO, and San Leandro PD. The purpose of the Team is to partner with several agencies and target traffic problem areas throughout Alameda County.

The Nimitz Inspection Facility supported and hosted, with the Commercial Officers of Southern Alameda County, four events this quarter. They also held a traffic safety presentation for Trimac Transportation in Livermore. The three certified Child Restraint Seat Technicians assigned to the Facility installed, inspected, and provided child restraint seat services to 131 customers.

Mission Grade Inspection Facility's commander coordinated the Bay Area Litter Enforcement Day with Mr. Larry McPeak, District 4 Caltrans.

Strategy # 3

Golden Gate Communications Center (GGCC) received over 100,000 calls monthly. Additionally, with the continued public safety dispatcher staffing issues, the Commander and Assistant Chief Lopey met with Headquarters and Academy personnel to discuss ways to make the transfer process of cadets-to-dispatchers more advantageous and seamless. Methods to achieve that goal were identified and have been put into play by all those involved.

Napa Area's two Specially Marked Patrol Vehicles (SMPVs), as well as its Special Enforcement Team (SET), comprised of 4 to 5 officers, were deployed during this quarter. Area's Community Policing Program Officer (Officer Dunlap) was actively involved in the Lake Berryessa region. Napa Area also deployed its three radar trailers a total of thirty-two days in selected locations.

In San Francisco Area, the number of collision reports available within 8 days or less increased by three percent.

Golden Gate Division Fourth Quarter Strategic Plan

San Jose Area implemented a new procedure to have the supervisors directly involved with reports returned for corrections. Since the implementation on September 1, 2008, the new procedure has been instrumental in eliminating a backlog of reports awaiting review and reducing the overall completion rate by six days.

Marin Area continues to make efforts to complete collision reports in 8 days. The Area's cumulative achievement is 73% year-to-date. The average availability rate is 7.0 days year-to-date. Marin Area still continues to lead the State with the lowest mileage death rate per miles driven.

Solano Area reported there was only 1 fatal t/c on State Route 12 this year which occurred at an intersection, with the primary route of travel for the errant vehicle being the cross street, rather than Highway 12. Additionally, 48% (10) of Solano Area's total (22) fatalities occurred in the fourth quarter.

On November 11, 2008, the Oakland Area office computer system experienced a major malfunction and purged approximately 2.5 years of data. A high percentage of the data was recovered. However, the fourth quarter accident report information had to be re-entered. The report completion date(s) reflected the date the data was re-entered, not the original completion date. The Oakland Area is unable to provide accurate accident report data required for Strategy #3 for the fourth quarter of 2008.

Golden Gate Division Fourth Quarter Strategic Plan

GOAL # 3

Strategy # 4

Strategy # 5

The Commercial Unit participated in the following:

5 Commercial Officers of Southern Alameda County (COSAC) details

1 Multi Agency Strike Force Operations (MASFO) detail with the U.S. Coast Guard.

1 Motor Carrier Safety Administration Program (MCSAP) Strike Force Operation.

The Swift Action Vessel (SAV) was utilized as part of Plan Delta performing regular homeland security checks on Golden Gate Division's eight Bay Area Bridges. The SAV assisted the U.S. Coast Guard with perimeter security during Fleet Week in San Francisco, participated in dual emergency exercise training with Air Operations at Lake Berryessa, and participated in the Golden Guardian Exercise working with Travis AFB in loading the SAV on to a C-5 Jet.

Golden Gate Communications Center chairs the Bay Area Regional Tactical Emergency Communications System (BARTECS) regional coalition. The program is moving forward using newer technology (Voice Over Internet Protocol; VOIP). The procurement of equipment will be completed by the first month of 2009. It is anticipated BARTECS will be operating with an amended MOU sometime during the first quarter of 2009.

Golden Gate Division Fourth Quarter Strategic Plan

GOAL # 4

Strategy # 6

Strategy # 7

The Air Operations Unit provided aerial support for six demonstrations/protests throughout the quarter (several Code Pink protests and marches on the Golden Gate Bridge, and several Critical Mass protests in San Francisco).

Investigative Services Unit (ISU) personnel participated/coordinated approximately 30 pro-active vehicle theft suppression operations this quarter. These included VSET, Bait car deployment and pro-active operations involving CHP and allied agency personnel. Additionally, 16 10851 Awards were prepared and presented to allied agency personnel.

San Jose Area's Senior Volunteer Program will be utilized as a visible presence at state facilities working directly with the Area SSP officer.

During this quarter ,the License Plate Reader (LPR) vehicle assigned to the Oakland Area was involved in solo vehicle rollover causing major damage to the vehicle and LPR system. The loss of the LPR vehicle has caused a significant reduction in the stolen vehicle recoveries.

Numerous Areas have SSP officers waiting to attend state property investigator training.

Golden Gate Division Fourth Quarter Strategic Plan

GOAL # 5

Strategy # 8

Golden Gate Division Areas work with allied agencies to facilitate prompt and accurate fatality reporting. Areas also strive to reconcile their fatal collision lists.

Marin Area continued to implement focused motorcycle enforcement with high CHP visibility and zero tolerance enforcement in the west Marin County during peak fair weather riding periods (weekends and holidays). Marin Area continued to deploy 40% of available beat officers (3 officers and a supervisor) between the hours of 0800 to 1100 hours on Sunday mornings. Marin Area has one of the highest seat belt and child restraint compliance rates in the state. Officers on all shifts were directed to increase appropriate enforcement action on all observed seat belt and child safety seat violations.

Strategy # 9

Golden Gate Division conducted a complete Evidence Inventory of the Investigative Services Unit (ISU) evidence/property room and storage facilities. All items have been accounted for and purging and disposal of adjudicated cases is being completed. All items identified with discrepancies have been rectified and documentation prepared.

Hayward Area's Commander initiated various Chapter Inspections per HPG 22.1. Additionally, the Office of Inspections conducted a thorough audit on most of the Area's functions. Hayward Area was found to be in compliance.

Strategy # 10

Golden Gate Division Units recently completed an audit of Chapter Inspections for Evidence, Fiscal Controls and Procurements Procedures.

Golden Gate Communications Center completed Chapter Inspections for Evidence, Fiscal Controls, and Procurement Procedures.

Contra Costa Area implemented an internal audit and monitoring system for facilities maintenance, fleet maintenance, Federal grants, and the procurement process.

Hayward Area was audited by the Office of Inspections on their procurement and fiscal management. The Area was found to be in compliance and received a few best practices to maximize our efficiency.

The Mission Grade Inspection Facility conducted inspections associated with the Command Inspection Program. Chapter 3, Command Procurement, and Chapter 4, Fiscal Controls inspections were completed.